



Marathwada Shikshan Prasarak Mandal's

Sunderrao Solanke Mahavidyalaya, Majalgaon



INTERNAL QUALITY ASSURANCE CELL

CRITERION 2 – TEACHING-LEARNING EVALUATION

2.5 Evaluation process and reforms

2.5.1 Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient

Student Grievances Redressal Cell



सूचना

दि. १५/०९/२०२१

महाविद्यालयातील सर्वविद्यार्थ्यांना सूचित करण्यात येते की, महाविद्यालयात विद्यार्थ्यांच्या विविध समस्या व तक्रारी सोडविण्यासाठी विद्यार्थी तक्रार निवारण समिती स्थापन करण्यात आली आहे. त्याचबरोबर महाविद्यालयात प्रत्येक विद्याशाखेत विविध ठिकाणी तक्रार पेटी बसविण्यात आलेली आहे. आपण महाविद्यालयातील सर्व सोयी सुविधाविषयक तक्रारी व अडचणी तक्रार पेटीत टाकाव्या किंवा लेखी स्वरूपात विद्यार्थी तक्रार निवारण समितीच्या कोणत्याही सदस्याकडे द्याव्यात. आपल्या योग्य असलेल्या तक्रारी वमागण्या विद्यार्थी तक्रार निवारण समितीमार्फत सोडविल्या जातील.

PRINCIPAL
प्राचार्य
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

1	Principal Dr.G.K.Sanap	Chairman
2	Dr. N. K. Muley	Member
3	Dr. M. A. Kavhale	Member
4	Mr. P.S. Shinde	Member
5	Mr. P.V. Gavate	Member
6	Shri.P.R.Chavan	Member

M.S.P. Mandal's

SunderraoSolankeMahavidyalaya, Majalgaon

Grievances and Redressal Cell

Report Year 2021-22

Student Grievances Cell of the college received grievances and took appropriate action on them as to provide relief and assistance to the complainant. The issues raised by complainants during the year were of the following nature:

- Complaint regarding ladies Hostel
- Fee installments facility
- Complaint regarding reading room
- Complaint regarding cleanliness of classroom
- Complaints regarding admission
- Complaint regarding hall ticket& subject change
- Complaint regarding ICT facility
- Demand of increasing the number of placement camps

Abstract of the meeting Minutes

Meeting Date	Issues	Minutes
14 th Sep. 2021	To formulate the policy	A brief discussion on formed cell and policy were framed as per the rules
	Investigate and review complaints	Different issues were identified and reviewed as per the needs of the students
6 th Oct. 2021	Different issues like opening of ladies hostel, reading room, increasing the number of placement camps	Issues of reading room and Placement camps were resolved with the help of the prior permission of Principal. Due to Covid-19 ladies hostel was not open.
05 th Feb. 2022	Different issues like cleanliness of classroom, complaints regarding hall ticket& Subject change, ICT facilities	Issues were resolved with the help of the prior permission of the Principal and College Development Committee (CDC)


Coordinator
Coordinator

Internal Quality Assurance Cell (IQAC)
Sunderrao Solanke Mahavidyalaya,
Majalgaon, Dist. Beed (MS)


Principal

PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

NOTICE

Date: 12th Sep. 2021

All the members of the Grievance Redressal cell for students are hereby informed to remain present for a meeting on 14th September 2021 at 3.00 pm at IQAC without fail. The main agenda of the meeting is to discuss the Policy to be implemented by the cell for this year.



Principal

PRINCIPAL

Sunderrao Solanke Mahavidyalaya
Warananagar Dist. Beed (M.S.)

M.S.P. Mandal's

Sunderrao Solanke Mahavidyalaya, Majalgaon

Grievances and Redressal Cell

MEETING AGENDA & ATTENDANCE

MEETING AGENDA




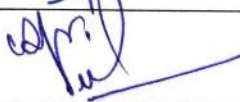



- Introductory discussion among members of cell
- To formulate the policy to investigate and review complaints or grievances of students
- To encourage the Students to express their grievances/problems freely and frankly. To discuss ways in which we can bring in effectiveness in the activities
- To assign the task to members of cell
- To resolve the Admission Issues
- About concession in admission fees

Date: 14.09.2021

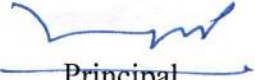
Location- IQAC

Time: 3:00 pm

Attendance

Sr. No.	Name	Signature
1	Principal Dr. G. K. Sanap	
2	Dr. N. K. Muley	
3	Dr. M. A. Kavhale	
4	Mr. P. S. Shinde	
5	Mr. P. V. Gavate	
6	Shri. P. R. Chavan	
7	Ms. Pratiksha Bibhishan Kothawale	


Coordinator


Principal
PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

NOTICE

Date: 3rd October 2021

All the members of the Grievance Redressal cell for students are hereby informed to remain present for a meeting on 6th October 2021 at 2.00 pm at IQAC without fail. The main agenda of the meeting is to summarize the Grievances and its Redressal in the academic year 2021-2022



Principal

PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

M.S.P. Mandal's

Sunderrao Solanke Mahavidyalaya, Majalgaon

Grievances and Redressal Cell

MEETING AGENDA & ATTENDANCE

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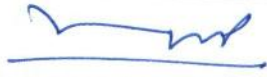

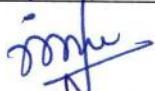




- Complaint regarding ladies Hostel
- Complaint regarding reading room
- Increasing the number of placement camps


Date: 6.11.2021

Location- IQAC

Time: 2:00 pm

Attendance

Sr. No.	Name	Signature
1	Principal Dr. G. K. Sanap	
2	Dr. N. K. Muley	
3	Dr. M. A. Kavhale	
4	Mr. P. S. Shinde	
5	Mr. P. V. Gavate	
6	Shri. P. R. Chavan	
7	Ms. Pratiksha Bibhishan Kothawale	


Coordinator


Principal
PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

NOTICE

Date: 3rd February 2022

All the members of the Grievance Redressal cell for students are hereby informed to remain present for a meeting on 5th February 2022 at 3.00 pm at Principal Cabin without fail. The main agenda of the meeting is to summarize the Grievances and its Redressal in the academic year 2020-2021.



Principal

PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)

M.S.P. Mandal's



Sunderrao Solanke Mahavidyalaya, Majalgaon

Grievances and Redressal Cell

MEETING AGENDA & ATTENDANCE

MEETING AGENDA

- Complaint regarding cleanliness of classroom
- Complaint regarding hall tickets & subject change
- Complaint regarding ICT facility

Date: 05.02.2022

Location- Principal Cabin

Time: 3:00 pm

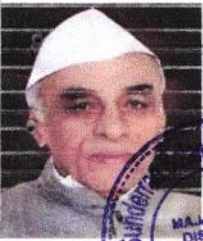
Attendance

Sr. No.	Name	Signature
1	Principal Dr. G. K. Sanap	
2	Dr. N. K. Muley	
3	Dr. M. A. Kavhale	
4	Mr. P. S. Shinde	
5	Mr. P. V. Gavate	
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Coordinator

Coordinator
Internal Quality Assurance Cell (IQAC)
Sunderrao Solanke Mahavidyalaya,
Majalgaon, Dist. Beed (MS)

Principal
PRINCIPAL
Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)



M.S.P.Mandal's

SUNDERRAO SOLANKE MAHAVIDYALAYA

MAJALGAON, DIST.BEED (MH)-431131

NAAC Re-Accredited "A" Grade

Grievance Redressal Cell



Brief Report on the Mechanism for Submission of Students' Grievances Offline

M. S. P. Mandal's Sunderrao Solanke Mahavidyalaya, Majalgaon ensures timely redressal of students' grievances. Following are the characteristics of the mechanism developed for the redressal of the grievances:

1. Student friendly mechanism to submit the Grievances offline.
2. Special Committee for appropriate treatment to the problems and difficulties of the students.
3. Highly responsive and responsible teachers offered responsibility to handle the appropriate cases of grievances
4. Creation of confidence and ease in the mind of students to state their problems without fear and seek for solutions.
5. Creation of awareness about their rights and duties.

The students are encouraged to offer their grievances, suggestions and recommendations on the following issues.

1. Anti-Ragging
2. Anti-Sexual Harassment
3. Administration
4. Teaching-Learning
5. Library
6. Admission, etc.

Grievances are submit to the following members

1. College Principal
2. Vice Principals
3. Respective Committee Members

Coordinator

Internal Quality Assurance Cell (IQAC)
Sunderrao Solanke Mahavidyalaya,
Majalgaon, Dist. Beed (MS)



PRINCIPAL

Sunderrao Solanke Mahavidyalaya
Majalgaon Dist. Beed (M.S.)